

Terms of Reference

REACH Data Collector – Italy

BACKGROUND ON IMPACT AND REACH

IMPACT Initiatives is a humanitarian think tank, based in Geneva, Switzerland. The organisation manages several initiatives, including the REACH Initiative, which was created in 2010 to facilitate the development of information tools and products that enhance the capacity of aid actors to make evidence - based decisions in emergency, recovery and development contexts. The IMPACT team comprises specialists in data collection, management and analysis, GIS and remote - sensing. For more information visit: www.reach-initiative.org.

We are currently looking for a REACH Data collector to support our new project “Refugees and migrants from Eritrea, Ethiopia and Somalia in Sicily”

Department: REACH

Position: REACH Data collector

Contract duration: 1 month

Type of contract: full time

Location: Palermo, Italy, with travel within Sicily

Starting Date: ASAP

SUPERVISION

The Data collector will report to and be under the direct supervision of the REACH Field Manager based in Palermo, Italy.

BACKGROUND

Libya has historically been both a country of destination and transit for refugees and migrants coming from the African region. However, as political instability has increased since 2011, their situation has deteriorated.

Many of the refugees and migrants who reach Italy from Libya are from Eritrea, Ethiopia and Somalia. From research within Libya REACH knows that the profiles, ways of travel and vulnerabilities of individuals from these nationalities are different to other refugees and migrants in Libya, mostly from West Africa and the Middle East. As part of a project REACH conducts jointly with UNHCR in Libya, data collection in Italy will serve to collect information, which cannot be gathered in Libya due to protection concerns, but which are key information gaps on Eritreans, Ethiopians and Somalis who arrived recently in Italy from Libya.

FUNCTIONS

Reporting to the Field Manager in Palermo, the Data collector will be responsible for the implementation of REACH's data collection in the field.

The role will entail going to migrant reception centres and interviewing refugees and migrants on the basis of predefined questionnaires. Interviews may take the form of one-by-one questionnaires, with manual transcription of the interview

notes and responses. Extensive training on these data collection methods will be provided, however, after initial supervision and guidance, prospective candidates must feel confident to conduct interviews.

This role requires strong interpersonal skills, as data collectors will be required to approach refugees and migrants for interview who may be in a very tense environment. Further, the role requires solid negotiation skills in negotiating access and maintaining good working relationships with reception centre authorities (data collectors will be supported in gaining formal authorisation to enter the centres).

The office of the organisation will be located in Palermo, Italy, however, Data collectors are required to be available for quick deployment all over Sicily. As such, Data collectors should be available to travel upon request.

TASKS

The Data collector will be responsible for:

1) Primary data collection

- Conduct face to face interviews with refugees and migrants in reception centres and outside detention centres in urban sites
- Ensure anonymity of respondents and develop relationship of trust and safe space during data collection exercise with respondents
- Accurate recording of data collected
- Provide daily feedback to the Field Manager regarding any challenges faced during data collection (incl. tool development, stakeholder and respondent management)
- Ensure prompt transcript of the notes and accuracy of the data collected
- Be available to follow up on missing/incongruent information, as required

2) Representation of the organisation

- Liaise and maintain good relationships with the management of migration centres to ensure access
- Develop good relationships with members of the migrant community

REQUIREMENTS

Required:

- Working knowledge of Italian or English
- Fluency in at least one of the following languages: Amharic, Arabic, Tigrinya
- Strong representation and interpersonal skills
- Attention to detail
- Ability to operate in a cross - cultural environment requiring flexibility
- Drivers licence and confidence to drive alone in the city & countryside
- Availability to travel across Sicily on a regular basis
- Ability to work independently and confidence to go alone to migrant reception centres

- Computer literacy to be able to produce daily transcripts.
- Valid work permit

Desirable:

- Demonstrated interest in quantitative and/or qualitative research skills
- Previous work experience in migration, ideally, in the refugee crisis response either as part of an NGO or volunteer

HOW TO APPLY

Please send, in English, your cover letter, CV, and the e-mail contact of three referees to jobs@impact-initiatives.org

Ref: 18/ITA/DC01

Please indicate the reference in the subject line of your email. For more information, visit us at <http://www.impact-initiatives.org>

Please, note that the selected candidate will be legally contracted by IMPACT in-country implementing partner.